

## "Dollars & Sense"

## The Tourism Perspective

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## Defining the Role of the Sector:

□ Rooms: 30,000

Approved Attractions: 40

- Approved Destination Management Companies: 10
- Approved Ground Transportation Companies: 15



- Defining the Role of the Sector Cont.:
  - □ Foreign Exchange >U\$2B (2008)
    - Average Spend U\$70.2 per Arrival (Stop Over being higher than Cruise)
  - Direct Employment: > 61,000
    - Hotels: 45,000
    - Attractions: 9,000
    - Destination Mgmt/ Ground Transportation: 3,000
    - Local Airports/ Airlines: 3000
    - Craft: 1000
  - □ Indirect Employment: > 50,000
    - Construction, Trading, Suppliers, Security etc.



#### **STOP OVER AREA STAY**

| RESORT         | %     | CHANGE  |
|----------------|-------|---------|
| TOWN           | SHARE | 2008/07 |
| MONTEGO BAY    | 26.3  | 12.60   |
| OCHO RIOS      | 20.7  | -2.00   |
| NEGRIL         | 18.7  | 2.60    |
| KINGSTON       | 13.8  | -9.00   |
| MV. & S. COAST | 8.0   | 7.80    |
| PORT ANTONIO   | 1.2   | 1.80    |
| OTHER          | 11.3  | 1.30    |
| TOTAL          | 100.0 |         |

N.B. RIU MOBAY/ IBEROSTAR



# STOP OVER VISITOR BY MARKET SHARE

| COUNTRY   | JAN-DEC   | %     | JAN-DEC   | %     | CHANGE  |
|-----------|-----------|-------|-----------|-------|---------|
|           | 2008      | SHARE | 2007      | SHARE | 2008/07 |
| U.S.A.    | 1,150,942 | 65.1  | 1,132,532 | 66.6  | 1.6     |
| CANADA    | 236,193   | 13.4  | 190,650   | 11.2  | 23.9    |
| U.K.      | 188,436   | 10.7  | 185,647   | 10.9  | 1.5     |
| EUROPE    | 96,264    | 5.4   | 103,237   | 6.1   | -6.8    |
| CARIBBEAN | 67,231    | 3.8   | 62,967    | 3.7   | 6.8     |
| OTHERS    | 28,205    | 1.6   | 25,742    | 1.5   | 9.6     |
| TOTAL     | 1,769,279 | 100.0 | 1,702,782 | 100.0 |         |



#### **CRUISE PASSENGER ARRIVAL 2008**

| RESORT      | #          | #     | CHANGE  |
|-------------|------------|-------|---------|
| TOWN        | PASSENGERS | CALLS | 2008/07 |
| MONTEGO BAY | 405,999    | 151.0 | -4.6    |
| OCHO RIOS   | 675,885    | 233.0 | -9.8    |
| TOTAL       | 1,081,884  | 384.0 | -7.7    |



#### **STOP OVER & CRUISE = TOTAL ARRIVALS 2008**

|            | STOP OVER | CRUISE    | TOTAL     |
|------------|-----------|-----------|-----------|
|            | ARRIVALS  | ARRIVALS  | ARRIVALS  |
| 2008       | 1,767,271 | 1,081,884 | 2,849,155 |
| 2007       | 1,700,785 | 1,179,504 | 2,882,296 |
| Difference | 66,486    | -97,620   | -33,141   |
| % Change   | 3.91      | -8.28     | -1.15     |



## Effects of the Economic Downturn

- Drastic Discounting (up to 65% off)
  - Country Arrivals Up (Spurred by Deals)
  - Island Average Occupancies Down
  - Average Guest Spend Down
- Cost of Advertising (Destination & Brands)
- Booking Windows Shorter (Forecasting Off)
- Business Cash Flow Disappearing (Collections, Financing)



- Effects of the Economic Downturn Cont.
  - Economic Activity of Linkages Severely Down
  - Operational Cost Cutting
    - Staff/Room Ratio being Trimmed
    - Product Changes vs. Price
    - "Conserve or Die"
  - Government Stimulus Package
    - GCT 50% (of Net Payments) Jan 1 June 30 (6 mths.)
    - J\$500M Loan Facility (max. J\$30M ea)
    - T.E.F. (Revolving Loans



#### General Concerns of the Sector:

- High Interest Rate Policy
  - Running Counter to World Trends on Liquidity Support
  - Stifling the Productive Sector
  - Much of Government Debt is Local/ But moreover much of It is actually owned by Ministries and Govt. Agencies!!!!!
  - No better than the Unregulated Scheme
    - Taking from the Bottom to pay the Top (Pyramid???)



## **General Concerns of the Sector Cont:**

- Exchange Rate Impedes Planning
- With Businesses Closing/Downsizing –
  Business & Resort Security a Concern
- Credit Card Fraud/ Lotto Scams (turning us into the Caribbean's "Nigeria").



## **END**

QUESTIONS?